

Nuno Costa Nota Biográfica

Nuno Costa is a seasoned global senior executive with extensive experience in the Insurance, Telecommunications, and Energy sector including Oil & Gas and Utilities.

Currently serving as the Customer Success & HSEQ Global Director at GALP, where he drives strategic initiatives to enhance customer experience, ensure operational excellence, and uphold the highest standards of health, safety, environment, and quality.

With a proven track record in Customer Experience, Operations, Sales & Marketing, Business Strategy, and Team Leadership, Nuno has held pivotal roles throughout his career. Prior to joining Galp, he served as VP & Direct to Consumer Head for Western Europe at MetLife, Customer Retention and Acquisition Director at NOS SGPS, and Customer Care Director at Portugal Telecom (now Altice).

Nuno has been recognized for his achievements in creating and implementing successful customer experience strategies, leading high-performance teams, and driving customer engagement and retention.

Nuno holds an Executive Education from Columbia Business School and has completed various specialized programs in business administration, management, and strategy.